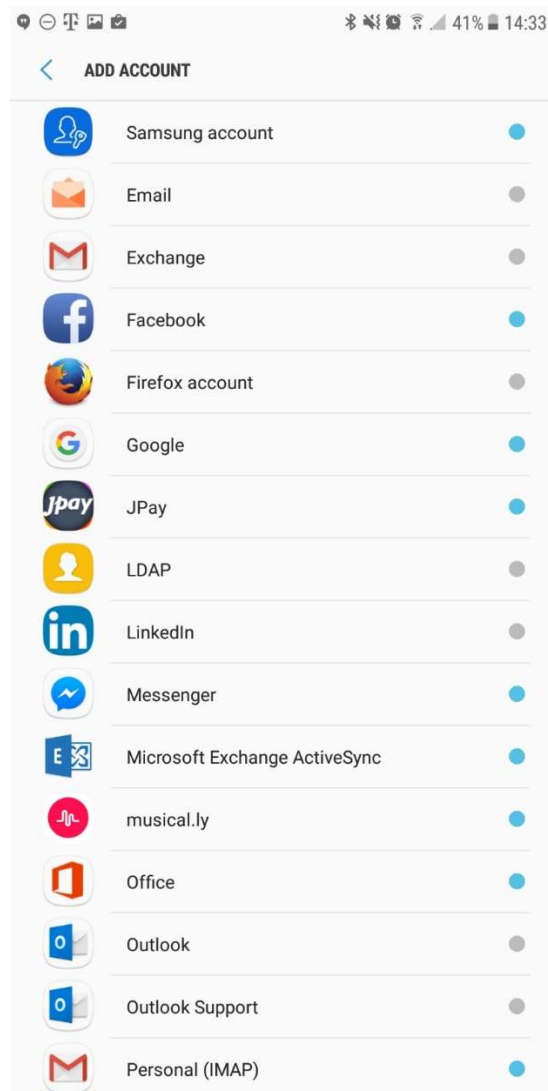
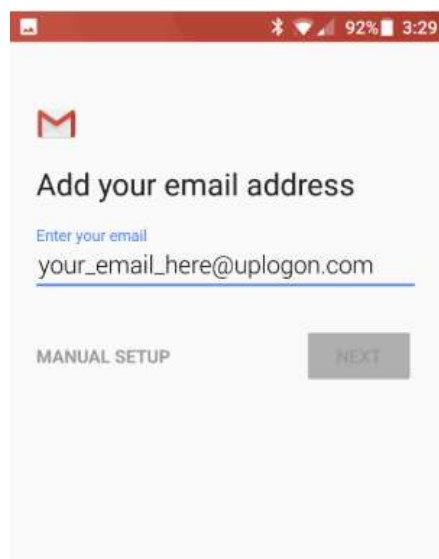


Android: Generic IMAP Setup with Gmail App

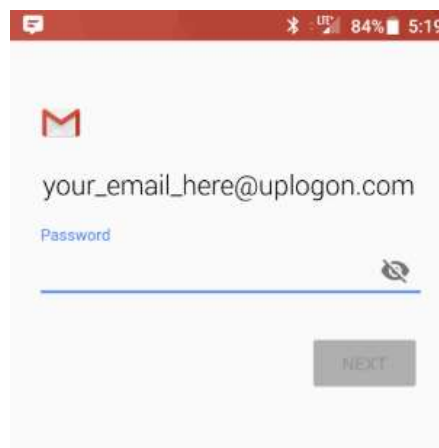
1. Launch the Settings app on your device.
2. Once it launches, tap on **Accounts**.
3. Tap on **Add Account**.
4. Select **Personal (IMAP)**, near the bottom of the screen, as the Account Type



5. Enter your email address: your_email_here@uplogon.com



6. Type your mailbox password



7. Enter the following incoming settings:

Username: your_email_here@uplogon.com

Password: Your mailbox password

Server: secure.emailsrvr.com

8. Tap **Next**

Authentication failed? This means that your username or password are incorrect

- Make sure your user name is typed as shown above and that you did not make a typo (*it happens!*)

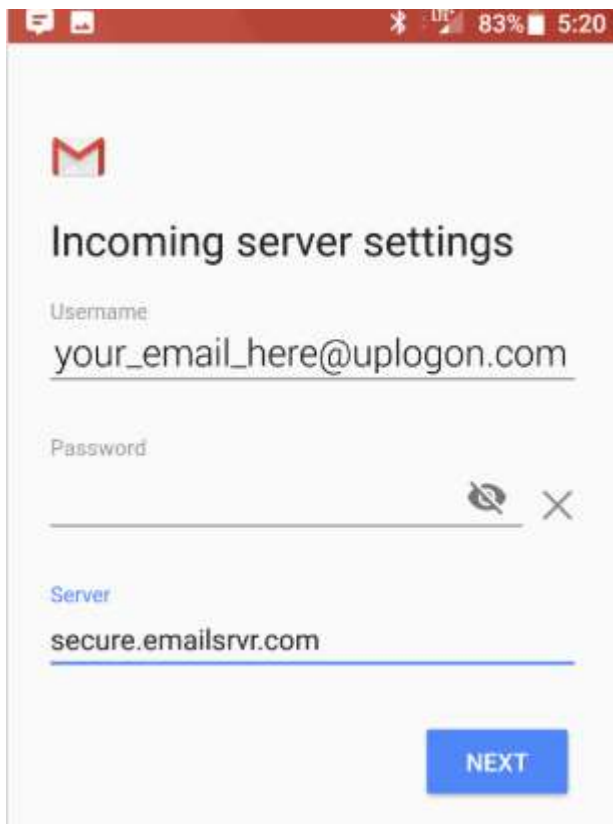
- Try accessing webmail via a web browser

If your browser has a saved password, remove it and manually enter it, to make sure you're using the same password you tried on your mobile device

- If you **cannot** access webmail, you will need to reach out to your email admin for a possible password reset.

- If you **can** access webmail, triple check you're typing the same password you used for webmail

- If issues persist, contact your email admin



9. Enter the following outgoing settings:

Make sure **Require signin** is enabled.

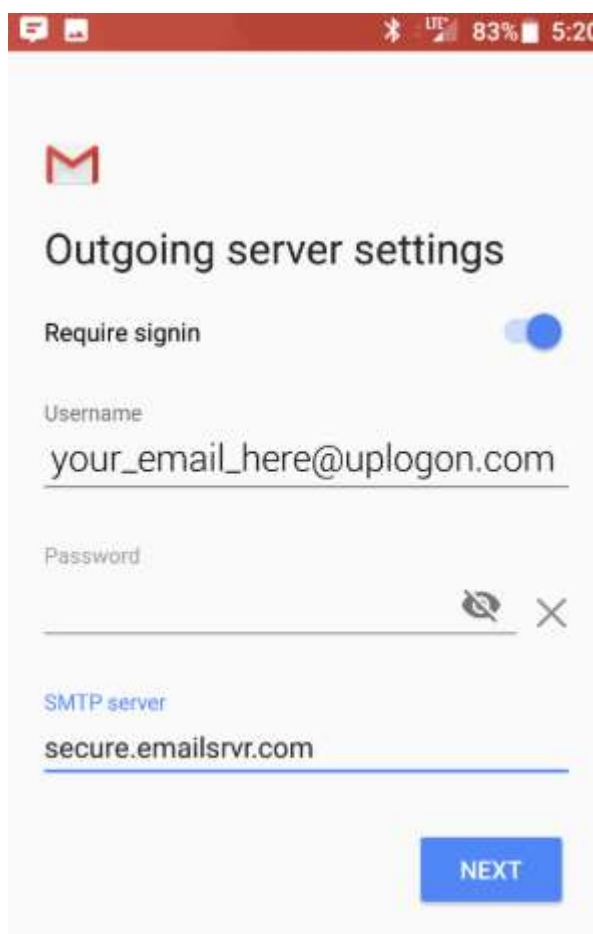
Username: your_email_here@uplogon.com

Password: Your mailbox password

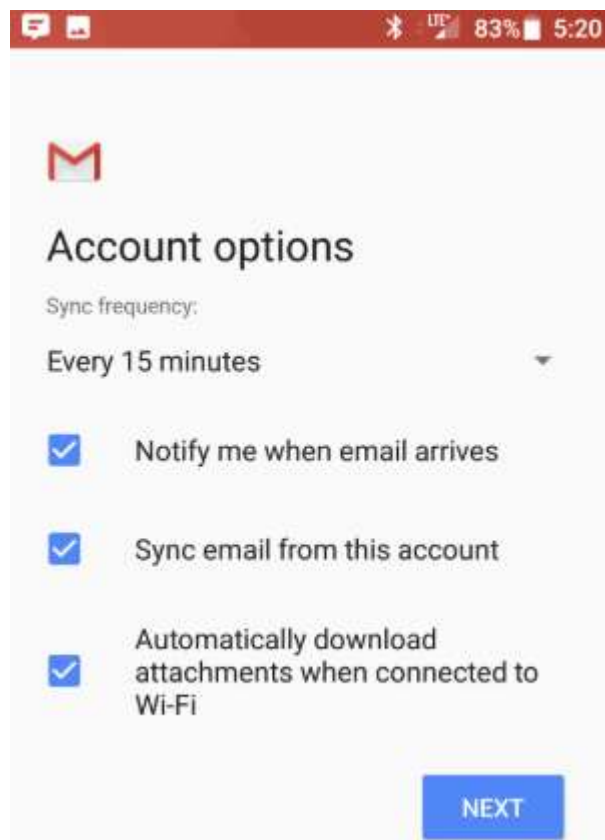
SMTP Server: secure.emailsrvr.com

Port (if prompted): 465 with SSL

10. Tap **Next**

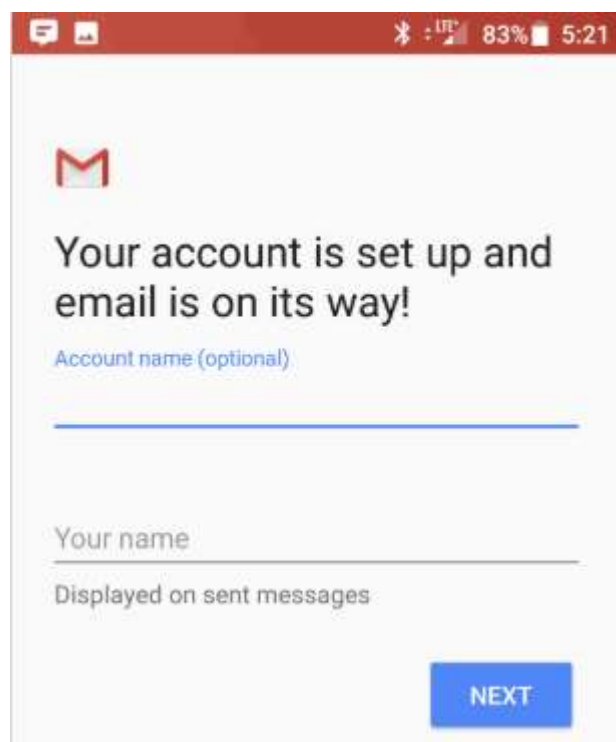


11. Select the options desired, and tap **Next**



12. **Account Name:** Used to distinguish account from others in the device
Your name: Name to be displayed in outgoing messages

13. Tap **Next**



You are all set! Go back to the main menu, open the Gmail app and your messages should start syncing. Please give it a few minutes to download data before troubleshooting.